

# PRESS RELEASE

## DATABANK SYSTEM UPGRADE

Databank, Ghana's premier investment bank, has recently embarked on a system upgrade to provide better services to clients. In the bid to be the dominant financial services company in Ghana and Africa, Databank identified the need to upgrade their systems to further enhance customer service.

According to the Group Chief Marketing Officer of Databank, Gillian Hammah, technology is constantly improving and changing. She said, "In order to provide clients with the best of services, we needed to adapt to the fast changing world of technology. With our system upgrade we now have a multifunctional system, which will provide uninterrupted services to all our clients." She further explained that existing clients will have new account numbers assigned to them. "In view of our system upgrade, we would like to inform our cherished clients that their account numbers have changed to 13 digits. However, existing clients can still make transactions using their old account numbers until the end of 2017, as all partner banks have been made aware of this change and have updated their systems accordingly."

Mrs. Hammah further mentioned that in the course of the system upgrade, clients may experience some technical challenges. However, Databank expects that upon completion of the upgrade process, services with Databank will be greatly improved for the convenience of all investors. She thanked all clients in advance for their patience and cooperation during this period.

For over 27 years and counting, helping Ghanaians achieve financial independence remains at the forefront of Databank's efforts.

For more information, call +233 302 610610 or e-mail [clientservices@databankgroup.com](mailto:clientservices@databankgroup.com). You can also visit one of 14 Databank locations to learn more.

Invest wisely, Invest with Databank!

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## About Databank

Founded in April 1990, Databank's mission is to empower its customers to achieve financial independence by promoting financial literacy and offering a diverse range of investment products. To deliver on our mission, we provide innovative and responsive corporate finance, brokerage, fund management and research services to local and foreign individuals, multinational companies, pension trusts, institutions and portfolio investors for the ECOWAS sub-region. We also assist those who are looking for private equity financing through our private equity group. Databank currently has 14 branches across the country. The main branches are in Accra (Head office), Kumasi, Sunyani, Tema and Takoradi. There are also 9 partner-locations situated within GTBank branches in Accra, Ashaiman, Cape Coast, Tarkwa and Tamale.

For further information please visit [www.databankgroup.com](http://www.databankgroup.com)

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